



A Tradition of Lawyers Serving Community

May 9, 2012

Dear :

The lawyer, , who volunteers with the Pro Bono Program of the Nashville Bar Association, has completed work on your legal problem. To help us keep track of clients' needs, we would appreciate your answering a few questions.

How do you feel about the help you received from your lawyer?

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How did you feel about service you received from the *Pro Bono* Program staff?

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Are there any ways we could improve our services?

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We may want to use any nice things you said to get publicity for our Program.

Is this OK with you? _____ yes _____ no

May we use your name? _____ yes _____ no

There is a stamped envelope for you to use to return this to us. Thank you for your assistance and good luck in the future.

Alison Richards
Pro Bono Assistant