

Recipient Name: Legal Aid Society of Orange County
Recipient Number: 805310

2017-2018 PRIVATE ATTORNEY INVOLVEMENT PLAN

I. LEGAL AID SOCIETY OF ORANGE COUNTY

A. Introduction

The Legal Aid Society of Orange County (LASOC) was organized by local attorneys in 1958 to respond to the legal needs of the county's poor. Legal Aid Society of Orange County (LASOC) operates legal services offices in Santa Ana, Anaheim, Compton and Norwalk. LASOC provides legal services in Compton and Norwalk under the name Community Legal Services (CLS). All of the offices provide legal services to eligible clients who have been scheduled an office appointment from the Hotline. There is a full range of services provided by each office which includes advice and counsel and *pro per* services to legal representation. In addition, the offices host several special programs, clinics and workshops that are described below.

B. Offices

1. Administrative Offices: Santa Ana Office – Main Office

Executive Director: Kate Marr
Director of Litigation: Lili Vo Graham
Address: 2101 North Tustin Avenue, Santa Ana, CA 92705
(714) 571-5200

2. Office Name: Santa Ana Office – Main Office

Directing Attorney: Renato Izquieta
Address: 2101 North Tustin Avenue, Santa Ana, CA 92705
Phone: (714) 571-5258

3. Office Name: Anaheim Office

Supervising Attorney: Ashton Cooper
Address: 250 E. Center St., Anaheim, CA 92805
Phone: (714) 571-5291

4. Office Name: Community Legal Services, Compton Office

Directing Attorney: Anthony Filer
Address: 725 W. Rosecrans Ave., Compton, CA 90222
Phone: (310) 638-5524

5. Office Name: Community Legal Services, Norwalk Office

Directing Attorney: Anthony Filer
Address: 11834 Firestone Blvd., Norwalk, CA 90650
Phone: (562) 864-9935

C. Special Programs

1. Unit Name: Hotline Intake Unit

The Hotline intake unit is the gateway to all of LASOC's services. Telephone interviews are conducted by experienced paralegals, law students, and lawyers all of whom work under the supervision of a Hotline Duty Attorney. LASOC's staff paralegals and attorneys have several years of experience working on the Hotline. The Hotline supplements the staff interviewers with part-time paralegals and law students from local colleges and law schools. In addition to staff attorneys acting as Hotline Duty Attorneys, experienced private attorneys work on a reduced fee basis supervising the hotline. The toll-free Hotline Intake Unit operates Monday through Thursday from 9:00 a.m. to 6:00 p.m. and Friday from 9:00 a.m. to noon. The Hotline is designed to quickly evaluate the caller's legal needs and to provide immediate information and advice to enable callers to begin to solve their legal problem. The services provided range from brief counseling over the phone on legal matters that are easy to identify, explain and resolve; an appointment in one of LASOC's many legal clinics/workshop; or an office appointment in their local office. For callers who are not eligible for services, the Hotline offers information and referrals to over three hundred organizations that provide services outside LASOC's scope or LASOC'S Lawyers Referral Service.

2. **Unit Name: Senior Citizens Legal Advocacy Program**

The program services all of Orange County and offers a full range of legal services to senior citizens. The unit also provides outreach intake at the Senior Centers in the following cities: Irvine, Laguna Beach, Orange, La Habra, Westminster, Garden Grove, Los Alamitos, Fullerton, San Juan Capistrano, Cypress, Buena Park, Southwest, Anaheim and Brea. The unit includes several Emeritus Attorneys and law students from the local law schools in the delivery of legal services.

3. **Unit Name: Health Consumer Action Center (HCAC)**

The Health Consumer Action Center is funded by grants from the California Endowment, Blue Shield, Department of Managed Health Care, and Covered California. The goals of the project are to help low-income people access quality health care and navigate the delivery system as well as to provide legal advocacy. HCAC provides individual assistance, community outreach and education, and systemic advocacy resulting from patterns and trends identified through the individual assistance. Outreach is provided throughout Orange County on a variety of topics including the Affordable Care Act, Medi-Connect, public health program eligibility and health reform. Referrals are made to this program from the Hotline Intake Unit and community-based organizations.

4. **Unit Name: CalWORKs Domestic Violence Assistance Program**

The services of this program are funded by the County of Los Angeles, Department of Public Social Services and are offered at both the Norwalk and Compton CLS offices to CalWORKs recipients who are victims of domestic violence. The range of legal services provided includes, but is not limited to: obtaining, modifying or enforcing civil protection orders; paternity actions,

obtaining divorces or legal separations; establishing orders for child custody, child support, spousal support and visitation and/or property; and VAWA cases.

5. **Unit Name: Low-Income Taxpayer Clinic**

The Low-Income Taxpayer Clinic (LITC) program provides information to low-income taxpayers and English as a Second Language (ESL) taxpayers regarding their rights and responsibilities, preparing the necessary paper for submission to the IRS and representing selected taxpayers who have controversies with the IRS. The services include assistance with and representation in Tax Court in the following tax areas: Offer in Compromise; Innocent Spouse Relief; Currently Non-Collectible; Audit Reconsideration; EIC Certification; Appeals; Cancellation of Debt; Collection Due Process; Identity Theft; and Release of Federal Tax Liens.

6. **Unit Name: Cal OES Orange County**

This program is a collaborative project between Laura's House, CSP and LASOC to provide legal assistance and representation for victims of violence including, but not limited to, domestic violence (DV), sexual assault (SA), and stalking in Orange County. This project provides services that address a victim's full range of legal needs within the context of his/her overall needs for safety, shelter, case management, counseling and other supportive services. The Cal OES project is designed to improve legal outcomes for victims of DV, SA and stalking, and increases their ability to protect themselves and their children by ensuring that legal services are an integral part of their efforts to escape violence and achieve long-term safety.

7. **Unit Name: LASOC's Lawyers Referral Service**

Area served: Orange County and Southeast Los Angeles County
The Lawyers Referral Service has over 32 referral panels covering over 100 substantive legal areas. Referrals can be made to a panel attorney over the telephone, on line or in person.

8. **Unit Name: Cal OES Los Angeles County**

This program is a collaborative project between Rainbow Services, Ltd. (Rainbow) and Community Legal Services (CLS) to provide legal assistance and representation for victims of violence including, but not limited to, domestic violence (DV), sexual assault (SA), and stalking in Los Angeles County. This project provides services that address a victim's full range of legal needs within the context of his/her overall needs for safety, shelter, case management, counseling and other supportive services. The Cal OES project is designed to improve legal outcomes for victims of DV, SA and stalking, and increases their ability to protect themselves and their children by ensuring that legal services are an integral part of their efforts to escape violence and achieve long-term safety.

9. **Unit Name: Foreclosure Mitigation Unit**

The Foreclosure Mitigation Unit provides the following legal services to homeowners who are in or on the verge of foreclosure: interpreting loan documents, reviewing case files, providing advice on foreclosure rights and options, negotiating with servicers, applying for loan modifications, assisting with nullifying rescue scams, working with homeowners either to save their homes or explore other options, and assisting the Orange County Superior Court and Federal District Court by assessing homeowner litigants' eligibility for loan modifications during mediation.

10. Unit Name: City of Irvine Outreach Project

Since 2009, the city of Irvine has provided funding to create the Irvine Outreach Project. This project continues to be funded by the City of Irvine to provide legal services to low-income Irvine residents and to "Gap Clients" who otherwise would not have qualified for legal aid and are not able to pay a private attorney. Irvine residents receive a full range of legal services, up to and including representation, in all substantive legal areas. In addition to this service, a bankruptcy clinic is held once a month at the One Stop Center in Irvine.

11. Orange County Family Justice Center

LASOC provides intake services twice a month to victims and survivors of domestic violence and in some instances sexual assault at the Orange County Family Justice Center. Clients are assisted with the civil aspects of their legal matter(s) which, include, but are not limited to, divorce, paternity, guardianship and custody and visitation.

12. Unit Name: Complex Litigation Unit

The Complex Litigation Unit is funded primarily through the State Bar of California Bank Settlement Funds. The unit works on issues of homelessness, fair housing discrimination, and land use discrimination. The unit is working on several cases to enforce existing law through litigation and advocacy to ensure the development and preservation of affordable housing units and development of emergency homeless shelters in Orange County. The unit has also been undertaking homeless outreach and representing homeless residents on direct legal service issues and on homeless impact issues. Through its homeless outreach, LASOC has been retained by homeless residents in a number of cities and LASOC advocates have spoken out on their behalf against the enforcement of various local ordinances based on homeless status.

13. Unit Name: Immigration Unit

The Immigration unit provides direct legal services to victims of domestic violence, trafficking and other serious crimes in immigration matters. The Unit identifies significant legal needs and issues for survivors of domestic violence in the areas of immigration and develops plans, including litigation and policy to address those needs.

14. **Clinic and Workshop Services**

Clinics: In order to cost effectively meet the legal needs of eligible clients who have similar uncomplicated legal problems, LASOC has created several clinics in which eligible clients' problems are evaluated by an attorney, and clients are assisted with preparing their legal paper work and are given advice and counsel and detailed information regarding the legal process related to their legal problem. In some cases, clients are represented by staff, volunteer attorneys and certified law students.

Workshops: In addition to clinics, LASOC host workshops which are open to the public and are different from Clinics in that litigants are provided substantive legal information and are not given legal advice specific to their problem.

The clinics and workshops are hosted by LASOC are described below:

The FAMILY LAW ASSISTANCE CLINICS (FLAC) are held twice a week in the Santa Ana office. The clinic assists both petitioners and respondents with divorces, child support, and paternity cases. The services provided include: assistance with preparing the appropriate pleadings and other necessary paperwork, advice and counsel, and in many cases, representation.

The BANKRUPTCY CLINICS are held twice a month in the Santa Ana office and once a month in the City of Irvine and in the Compton and Norwalk offices. The Clinics provide a general overview of the process involved in filing a Chapter 7 Bankruptcy and the necessary information needed to prepare the pleadings. Clients are also assisted with preparing and filing the paperwork.

The UNLAWFUL DETAINER (UD) CLINICS are held in the Santa Ana office on Monday mornings, the North Justice Center on Monday afternoons, and in the Norwalk office on Wednesday mornings. Clients are provided an overview of the UD process and are assisted with preparing the response to the UD. In some cases, clients are represented by staff, volunteer attorneys and certified law students.

UNLAWFUL DETAINER (UD) WORKSHOPS are held at the North Justice Center (NJC) three morning each week. The UD Workshop provides *pro per* litigants an overview of the eviction process and assistance in completing responsive pleadings.

The DOMESTIC VIOLENCE PREVENTION PROGRAMS (DVPP) CLINICS are housed at both the Superior Court in Norwalk and the Superior Court in Compton. The clinics assist victims of domestic violence with preparing the paperwork necessary to obtain restraining orders. In addition to assisting with the application for order, declarations and temporary restraining orders, staff and volunteers also prepare protective orders following court hearings.

The LIMITED CONSERVATORSHIP CLINICS/WORKSHOPS are held once a month in the at the Central Justice Center and provide assistance with completing the pleadings and service of process, clearing probate notes and obtaining orders and letters of conservatorship. Clients are referred to the Clinic from the workshops that

are held monthly at the Central Justice Center. The workshops provide a general overview of limited conservatorships, explain the pleadings necessary for filing for a limited conservatorship, explain how to complete the forms and address common problems frequently encountered by pro per litigants.

The WORKERS' RIGHTS CLINICS are held twice a month in the Santa Ana office and are staffed by UCI law students who are supervised by attorneys from the Legal Aid at Work. Clients are helped with unemployment cases, wage and hour law, discrimination, sexual harassment and employment terminations.

The SUPPLEMENT SOCIAL SECURITY INSURANCE (SSI) CLINICS are held once a month in the Santa Ana office and are staffed by UCI law students who are supervised by LASOC attorneys. Senior Citizens and disabled individuals are assisted with obtaining SSI benefits.

The EXPUNGEMENT CLINICS are held monthly at the Santa Ana office and are staffed by UCI law students who are supervised by LASOC attorneys, Lawyer Entrepreneurial Assistance Program (LEAP) attorneys and other volunteer attorneys. The Clinic assists clients with preparing the necessary paperwork, provides advice and counsel, and in many cases provides representation.

The DEBT COLLECTION WORKSHOPS are a partnership between LASOC and the Department of Consumer Affairs (DCA) in Los Angeles. Workshops (DCA) are held three times a month at the Norwalk Courthouse and are staffed by LEAP attorneys and DCA and LASOC staff. The workshop provides information and assists litigants who have questions about debt collection practices, litigants who have been sued in court on a debt collection issue, and litigants who have had a debt collection judgment entered against them.

The ELDER ABUSE WORKSHOP is hosted two days a week at the Central Justice center in partnership with the Court, the law firm O'Melveny and Myers and law students from UCI Law School. The workshop provides assistance with restraining orders and the services include case evaluation, preparation of legal documents, advice and counsel and court representation.

The ESTATE ACCOUNTING WORKSHOP is hosted once a month at the Central Justice Center and enables self-represented litigants to obtain important information about estate accounting requirements of the law in conservatorships of the estate, probates of the estate and guardianships of the estate cases. Comprehensive services up to and including representation are offered through LASOC and referrals are made to other agencies, as appropriate.

Civic Center Courtyard Clinic provides intake services to homeless clients at the Civic Center in Santa Ana. Clients are provided advice and counsel and referrals to the Santa Ana office for additional services.

Compton Self-Help Center assists self-represented litigants by providing information on all civil matters and information specifically needed for their cause of action. Individuals are also scheduled to attend workshops regarding family law. In addition, staff review completed court forms for completeness and accuracy and

describe filing and court processes to the litigants.

Consumer Debt Relief Clinic assists clients with debt collection practices including, but not limited to, litigants who have been sued in court on a debt collection issue, and litigants who have had a debt collection judgment entered against them.

II. PRIORITY REVIEW FOR 2016

At its December 2, 2016 meeting, the Board of Directors of the LASOC reviewed its priorities and readopted its current priorities. These priorities are:

1. Support for Family
2. Preserving the Home
3. Maintaining Economic Stability
4. Safety, Stability and Health
5. Populations with Special Vulnerabilities
6. The Delivery of Legal Services
7. Advice, Counsel and Referral

The priorities adopted by the Board encompass the provision of legal services through litigation, administrative proceedings, negotiations and advice and brief service. Additionally, the priorities include the provision of community education events, *pro se* clinics, and information concerning the availability of legal assistance, development of materials concerning legal rights and responsibilities and continuing education programs.

III. PRIVATE ATTORNEY INVOLVEMENT (PAI)

A. Introduction

LASOC receives a major portion of its funding from the Legal Services Corporation (LSC). One of the LSC regulations requires that LASOC expend the equivalent of twelve and one-half percent (12.5%) of its basic field grant to involve private attorneys in providing legal services to eligible clients in service cities.

A copy of this plan is sent to the local bar associations within LASOC's service area including minority and women's bar associations. Bar associations are asked to provide comments regarding the plan. Comments, if any, are presented to the Board of Directors for their review.

The various PAI programs utilized in the recent past have included: 1) a grant to the Public Law Center (PLC) to involve the *pro bono* efforts of the private bar in bankruptcy cases, 2) private attorney contracts for direct services and supervision of LASOC's Hotline and Clinic services, 3) a grant to Community Lawyers, Inc. (CLI) to provide Family Law Clinics and administer a Judicare Program in southeast Los Angeles County; 4) the Lawyers Entrepreneur Legal Assistance Program (LEAP) to involve the *pro bono* efforts of recent law school graduates and attorneys in a full range of legal services; 5) a contract with Justice and Education to provide legal advocacy under the Individuals with Disabilities Education Act (IDEA); and 6) co-counseling with *pro bono* attorneys and supervising law students and paralegals on a full range of legal services.

B. PAI PROGRAMS IN 2016

1. Pro-Bono Services

a. Public Law Center (PLC)

Amicus Publico, the predecessor organization to the Public Law Center (PLC) was established in 1981 as part of LASOC. Subsequently, leaders of the private bar separately incorporated Amicus Publico as the Bar's own program to organize the *pro bono* work of the private bar.

Bankruptcy cases are referred to PLC by LASOC after the latter conducts an intake screening to determine income eligibility and the substantive problem confronting the applicant. Consistent with LASOC priorities, eligible applicants are referred to PLC for assistance by *pro bono attorneys* in bankruptcy matters.

b. Emeritus Attorneys

The Senior Citizens Legal Advocacy Program (SCLAP) is funded by the Federal Title III-B program to provide legal services to senior citizens who reside in Orange County. In this effort, SCLAP has Emeritus Attorneys who volunteer their time on a regular basis.

c. LEAP/Incubator Program

In 2011, the LASOC began to administer the LEAP (formally called the Incubator Program) to mentor and support new attorneys and law school graduates. In 2014, LASOC began a formal partnership with the four accredited law schools in Orange County including the University of California at Irvine Law School, Chapman Law School, Western State Law School and Whittier Law School to develop a competitive application process, provide substantive training and financially support the effort. The attorneys assist eligible clients at the Family Law Assistance Clinic (FLAC), the Unlawful Detainer Clinic at the NJC, the Expungement Clinic and the Consumer Debt Relief Clinic weekly/monthly clinics. The clinics are designed to evaluate the needs of the clients in attendance and to refer the complex cases to LASOC's Litigation Unit. Clients with non-complex cases are provided: 1) advice and counsel; 2) assistance with preparing pleadings; and, 3) representation in cases in which the attorney has determined that the client would benefit from representation.

d. Co-counseling with Private Attorneys

LASOC has co-counseled with attorneys from major law firms on impact litigation cases. Following are two major impact cases in which LASOC has co-counseled with major law firms during this 2016:

During 2016, LASOC has been co-counseling with Bird, Marella Boxer, Wolpert, Nessim, Drooks, Lincenberg & Rhow, P.C., Public Law Center, Western Center on Law and Poverty and Public Interest Law Center in The

Kennedy Commission, et al. v. City of Costa Mesa, et al. The Court recently invalidated development approvals for conversion of the Costa Mesa Motor Inn because the City allowed the proposed project to be built at 54 unit per acre, well above the maximum 40 units per acre permitted by local planning and zoning laws.

In the *Edward Michael York, et al. v. City of Fullerton, et al.*, LASOC co-counseled with Western Center on Law & Poverty, Public Interest Law Project, and pro bono counsel Sheppard Mullin Richter & Hampton LLP, and Keller Anderle LLP. In 2013 a lawsuit was filed against the City of Fullerton following the City's decision against entering into an agreement with the County of Orange for operation of a County emergency homeless shelter to be located within the City. The lawsuit challenged the City's decision, the City's zoning ordinance for emergency shelters, and compliance with state and federal fair housing laws. In 2016, the Plaintiffs and the City jointly reached an agreement to end the litigation. The terms of the agreement ending the litigation are mutually beneficial and constitute a fair resolution. Among other things, the settlement reconfirms the City's commitment toward increasing affordable housing opportunities within the City by committing one million dollars dedicated to the development of housing units for extremely low income individuals.

Effective November 14, 2014, the Legal Services Corporation (LSC), updated the regulation on private bar involvement in the delivery of legal services. The changes to the PAI rules enable LASOC to involve not only private attorneys but involve law students, law graduates or other professionals in the delivery of legal services and to include the services provided at workshops where litigants are provided legal information. Therefore, LASOC has expanded its PAI programs to include workshops and law students, law graduates or other professions in all of its PAI efforts. In addition, LASOC partners with paralegal programs and law schools to have paralegals and law students intern on the Hotline and hosts a UCI law student's internship program where first year law students conduct client interviews and address client issues under the direction of an attorney.

2. **Hotline Contract Attorneys**

Since March 1996, LASOC has contracted with several private attorneys to supplement staff attorney time in assisting with the supervision of the Hotline Intake Unit at a reduced fee. Depending on call volume, the Hotline Intake Unit has up to 9 Hotline operators on duty between 9:00 a.m. and 6:00 p.m., Mondays through Thursdays, and 9:00 a.m. to noon on Fridays. The Hotline Intake Unit provides eligibility screening and legal advice and counsel, clinic referrals and appointments in the appropriate LASOC offices and referrals to other appropriate agencies for eligible residents of Orange County and southeast Los Angeles County.

The contract attorneys are responsible for supervising, advising and providing the services offered through the Hotline. Currently, LASOC has five (5) compensated private attorneys who, in addition to maintaining their private

practice, provide LASOC with several hours of service per month.

3. **Clinic Contract Attorneys**

As described above, LASOC offers clinic services in several types of legal matters. Most of the clinics are supervised by LASOC staff attorneys and volunteer attorneys with the exception of the Bankruptcy Clinics which are conducted by compensated private attorneys.

4. **Community Lawyers Inc. (CLI) Clinic and Judicare Program**

CLI is a non-profit corporation that provides low and moderate-income people access to affordable legal services and develops innovative opportunities for attorneys and law students in underserved communities. In 2011, LASOC contracted with CLI to implement and facilitate an incubator program to support new attorneys who are interested in setting up a legal practice devoted to serving the legal needs of underserved communities.

LASOC contracts with CLI to host two (2) Family Law Clinics for eligible southeast Los Angeles County clients each month. The clinics provide *pro se* legal assistance and are supervised by private attorneys. LASOC refers eligible clients to the clinics who have family law matters that include, but are not limited to, issues related to small assets, homes, pensions and child custody. In order to continue the much-needed Family Law Clinics, private attorneys are compensated for supervising the clinics and providing legal advice and assisting with the preparation of legal pleadings.

LASOC also contracts with CLI to provide a Judicare component. The program compensates private attorneys based on a specific fee schedule to provide legal services to indigent residents of southeast Los Angeles County. The types of cases that are referred to the Judicare Attorney Panel are as follows: representing victims of domestic violence at restraining order hearings; assisting victims of domestic violence with VAWA petitions or petitions to obtain a U-visa, assisting clients with Dissolution of Marriage and/or Order to Show cases in which child custody, small assets, homes and pensions are at issue and with Legal Separation, Nullity and Paternity.

5. **Justice in Education (JIE)/ Chavira**

LASOC contracts with JIE to conduct workshops for parents that have been identified through LASOC's intake process to have children with "special needs." The workshops provide information to parents regarding their rights and responsibilities under The Individuals With Disabilities Education Act (IDEA).

For cases in which Justice in Education has completed an evaluation and has made a determination that advocacy and/or legal representation should be undertaken, referrals are made to the law firm of Chavira for the provision of advocacy and legal representation in the area of School Procedure and Special Education Law to parents and children who require such services.

C. SUPPORT PROVIDED BY LASOC TO PAI PROGRAMS

Each of the above-mentioned projects is, or has been, directly operated by LASOC. The Supervising Attorneys for the various LASOC units and staff attorneys at LASOC work closely with private attorneys by providing technical, strategic and informational assistance. In referring a client, LASOC screens the case and narrows the issues. When the client initially sees the private attorney, the problem has been discussed and the client's expectations are—as a general rule—clearly defined.

Additionally, LASOC provides mentoring and both extensive substantive training (including MCLE) and hands on training for attorneys, part-time law students and paralegals. For appropriate cases, LASOC also provides the forms for and facilitates reimbursement of, deposition transcript fees from the Certified Shorthand Reporters Board and provides information on procedures to obtain fee waivers. Contract attorneys are paid for the services within thirty (30) days of receipt of their bill for services rendered.

D. 2017-2018 PAI Programs

LASOC plans to hire a Private Attorney Involvement Director (PAI) in mid-2017. The PAI Director will develop, market and oversee a wide range of volunteer involvement projects and partnership opportunities. The goals are to generate additional *pro bono* legal resources to augment LASOC's advocacy efforts and reinforce LASOC's support base in the private bar by facilitating outside involvement in our mission.

LASOC plans to continue its long-standing relationship with PLC to provide *pro bono* bankruptcy legal services. In addition to assisting with bankruptcy matters, PLC will begin partnering with LASOC to provide services through the Consumer Debt Relief Clinic. PLC will supervise volunteers at the clinic and will evaluate cases and represent clients in matters in which representation is appropriate.

LASOC plans to continue its relationship with Justice and Education and the law firm of Chavira to accept referrals from Justice in Education workshops for advocacy and legal representation in the area of School Procedure and Special Education Laws for parents and children who require such services.

LASOC plans to continue to supplement staff attorney time with reduced fee PAI attorneys to assist in the supervision of the Hotline and Bankruptcy Clinics. Also, LASOC plans to continue employing several part-time law clerks, law graduates and paralegals to work as Hotline Intake Workers to supplement paralegal staff time.

LASOC will continue to offer *pro bono* services through the LEAP/Incubator Program and to continue collaborating with local ABA law schools to support the LEAP/Incubator Program.

LASOC plans to continue to contract with CLI to provide Family Law Clinics and administer a Judicare program for its Southeast Los Angeles service area.

LASOC plans to expand its *pro bono* efforts through co-counseling with private attorneys

and meeting with *pro bono* coordinators of national or multinational law firms which have a presence in Orange and Los Angeles County to recruit attorneys and create programs that encourage *pro bono* participation in the delivery of legal services. LASOC will also continue to work with local law schools and paralegals schools to recruit volunteers.

E. **Fiscal Matters**

Each PAI program is accounted for separately by LASOC. In addition, Hotline staff time working under the supervision of a private attorney is allocated to PAI. A PAI budget for the 2017-2018 fiscal year is attached.