

Logic Model (submit with application)

**Organization:** Blue Ridge Legal Services, Inc. **Program:** Legal Assistance for Low-Income Households in Crisis  
**Priority Area:** Financial Stability **Amount Requested:** \$40,000  
**Family:** **Agency:** **Community:** ✓

Identified Problem, Need, Situation  What needs to change?	Service or Activity  Identify the # of clients served. Identify the time frame for the project.	Outcome  General statement of results expected	Indicator  Projected # of clients suspected to achieve each outcome divided by the number served: the % expected to achieve	Actual Results  The <u>ACTUAL</u> # of clients achieving the outcome divided by the number served; the % of clients who <u>achieved</u> each outcome	Measurement Tool  What evidence will you collect to prove your outcomes were achieved?	Data Source  Include collection procedure, personnel responsible	Frequency of Data Collection and Reporting
(Planning)	(Intervention)	(Benefit)	(Performance)	(Performance)	(Accountability)	(Accountability)	(Accountability)
Low-income persons are effectively locked out of our civil justice system because they cannot afford legal representation. Without counsel, they are denied a level playing field, resulting in unfavorable court outcomes with error rates as high as 33%.	Over the grant year, we would provide representation to approximately 100 low-income residents of the SAW area who are facing critical legal issues that threaten their financial stability.	The clients would achieve their goal in the litigation or negotiations in which we provide representation (i.e., they would be successful, or "win").	At least 75% of the completely achieve case management their goals, and another 10% would partially achieve goals. No more than 15% would be totally unsuccessful in achieving their goals.		In cases decided by court decision, the court's final order; in negotiated settlements, the memorialized agreement.	Data is recorded by case handler at conclusion of case in case management database and reviewed by supervisor, using our standard Case Closing Memo form.	Case outcome data is recorded at the time the case is completed. Reports are tabulated at least quarterly.
Low-income persons are ill-informed as to their rights and responsibilities in various legal relationships due to their poverty and their resulting inability to retain legal counsel for timely advice.	Over the grant year, we would provide advice and limited services (such as drafting legal documents) to approximately 250 low-income residents of the SAW area with critical legal issues that they need to resolve.	The clients would have their legal questions answered effectively, and that advice would be helpful in resolving their legal problem.	We would effectively advise at least 75% of these clients, and at least 67% would find the advice helpful in resolving their legal problems.		The clients' responses to survey questions asking whether their questions were fully answered, whether they understood the advice provided, and whether that advice was helpful in resolving their legal problems.	Clients provided with advice are be mailed client satisfaction surveys. Their responses are recorded in our case management database and tabulated. These tasks are administered by our office secretary and college student volunteers.	Surveys are mailed out at the end of each month. The survey responses are recorded as they are returned. Reports are tabulated at least quarterly.

Mission:

BRLS is a nonprofit charitable law firm providing free legal assistance in civil matters of critical importance to low-income residents of the Shenandoah Valley and Roanoke Valley. BRLS is committed to eliminating poverty-based inequities in the civil justice system by providing high-quality legal advice and representation to low-income residents of our service area, folks who would otherwise be unable to obtain legal help due to their poverty.

Proxy Outcome:

N/A