

**MIE National Directors Conference**

Wednesday, July 17, 2013

Allerton Hotel Chicago

**Strengthening Program Services and Sustaining Financial Health**

Agenda

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| 7:30 - 8:30 am | Registration and Continental Breakfast  *3d floor foyer* | |
| 8:30 - 9:15 am | Welcome from MIE Board of Directors  DC Update with Don Saunders, Vice President, Civil Legal Services, National Legal Aid and Defender Association  *Buckingham Ballroom, 3d fl* | |
| 9:15 – 9:30 am | Break | |
| 9:30 – 12:15 | Plenary Presentation and Discussion:  “Breaking Out of the Nonprofit Starvation Cycle to Better Deliver on Mission,”  with Marc Rahlves, Bridgespan  *Buckingham Ballroom, 3d fl* | |
| 12:15 – 1:45 pm | Lunch | |
| 1:45 – 3:15 pm | Thinking Big When Funds Are Small: Strategic Service Delivery Planning in Resource Scarce Times,  with Cathy Carr, Executive Director, Community Legal Services, and César Torres, Executive Director, Northwest Justice Project  *Olmstead, 4th fl* | Tough Times and Tough Staff: Finding Opportunities, Setting Expectations,  with Malou Roth, People First  *Buckingham Ballroom, 3d fl* |
| 3:15 – 3:30 pm | Break | |

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| 3:30 – 5:00 pm | Hitting the Hot Buttons: Representing Clients Under the Affordable Care Act and on Immigration Issues – An  In-depth Look,  with John Bouman, President, Sargent Shriver National Center on Poverty Law, and Alex Gulotta, Executive Director, Legal Aid Justice Center  *Buckingham Ballroom, 3d fl* | Improved Data to Support Learning, Effectiveness, and Communication in the Legal Services Field,  with Jim Sandman, President, Legal Services Corporation; David Bonbright, Board Chair, CIVICUS: World Alliance for Citizen Participation, and founding Chief Executive of Keystone; and Colleen M. Cotter, Executive Director, The Legal Aid Society of Cleveland  *Olmstead, 4th fl* |
| 5:00 – 5:30 pm | What Do We Take Away from Today: A Closing Discussion  *Buckingham Ballroom, 3d fl* | |
| 5:45 – 7:15 pm | Informal discussion on labor management topics in the Allerton’s M Avenue Lounge | |