****MIE 2017

National Conference for

Legal Services Managers  
  
April 6 & 7  
New Orleans, LA

*Agenda draft 2/27/17*

Wednesday, April 5, 2017

|  |  |
| --- | --- |
| 6:00 pm | Informal Get-Together; Hotel Bar |

Thursday, April 6, 2017

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 7:30 – 8:30 am | Registration; Continental Breakfast | | | | |
| 8:30 – 9:00 | Welcome: The Importance of Managers: Maximizing Services to Our Clients | | | | |
| 9:00 – 10:30 am | Roles of Supervisors: The 500 Hats of Bartholomew Cubbins | Caring for Yourself Is Not Self-Indulgence, It Is Self-Preservation | | Remote Supervision | |
| 10:30 – 10:45 am | Break | | | | |
| 10:45 – 12:15 pm | Time Management: Taking Control of Your Time | | Approaches to Leadership in Legal Services | | Community Lawyering: Responding to Changing Client Needs to Ensure Meaningful Services to the Community |
| 12:15 – 1:45 pm | Join a Colleague for Lunch | | | | |
| 1:45 – 3:15 pm | Providing Effective Feedback & Holding Difficult Conversations | | Working Together: Effective Teams and Meetings | | Technology: Managing with Data |
| 3:15 – 3:30 pm | Break | | | | |
| 3:30 – 5:00 pm | Plenary : Leading Strategic Advocacy as a Middle Manager with Catherine Carr | | | | |

Friday, April 7, 2017

|  |  |  |  |
| --- | --- | --- | --- |
| 7:30 - 8:30 am | Continental Breakfast | | |
| 8:30 – 10:00 am | Hot Topics in Legal Aid – Don Saunders | Managing Up | Roundtable: Managing Personnel Issues in a Unionized Program |
| 10:00 –10:15 am | Break | | |
| 10:15 –11:45 pm | Working Out Commonplace & Difficult Work Situations | Structuring the Dialog of Diversity in Legal Aid: Creating Your Own Diversity Committee | Emerging Technology and Trends |
| 11:45 – 1:15 pm | Lunch on your own | | |
| 1:15 – 2:45 pm | Delegation and Supervision Skills: It Is Not All Up to You | How Am I Doin’? | Roundtable : Personnel and Management Challenges |
| 2:45 - 3:00 pm | Break | | |
| 3:00 – 4:30 pm | Closing Plenary/Wrap Up: Recognizing and Managing Stress: Help Us to Help Others with Buddy Stockwell | | |