****MIE 2017

National Conference for

Legal Services Managers  
  
April 6 & 7  
New Orleans, LA

*Agenda draft 3/06/17*

Wednesday, April 5, 2017

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| 6:00 pm | Informal gathering of early arrivals – Meet at hotel bar, for drinks and to make dinner arrangements with colleagues |

Thursday, April 6, 2017

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| 7:30 – 8:30 am | Registration; Continental Breakfast  *Barnett Reception* | | | | |
| 8:30 – 9:00 am | Welcome and Conference Overview: The Importance of Managers: Maximizing Services to Our Clients  With Patricia Pap, MIE Executive Director, and Catherine Carr, Member, MIE Board of Directors  *Barnett Hall B* | | | | |
| 9:00 – 10:30 am | The Roles of Supervisors and Managers: Keeping the Beat  *Barnett Hall B* | Caring for Yourself Is Not Self-Indulgence, It Is Self-Preservation  *Barnett Hall A* | | Remote Supervision: Conducting the Band from Afar  *Barnett Green* | |
| 10:30 – 10:45 am | Break | | | | |
| 10:45 – 12:15 pm | Time Management: Taking Control of Your Time  *Barnett Hall B* | | Approaches to Leadership in Legal Services – Getting the Band to Follow Your Tune  *Barnett Green* | | Community Lawyering: Defining the Work, Measuring the Advocacy and Empowering Communities to Ensure Success  *Barnett Hall A* |
| 12:15 – 1:45 pm | Join a Colleague for Lunch | | | | |
| 1:45 – 3:15 pm | Providing Effective Feedback and Holding Difficult Conversations – Whether It’s “Boogie-Woogie:” or “The Blues”  *Barnett Hall B* | | Facing the Music: What Goes Wrong (and Right!) with Teams and Meetings  *Barnett Hall A* | | Emerging Technology and Trends  *Barnett Green* |
| 3:15 – 3:30 pm | Break | | | | |
| 3:30 – 5:00 pm | Plenary : Leading Strategic Advocacy as a Middle Manager | | | | |

Friday, April 7, 2017

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| 7:30 - 8:30 am | Continental Breakfast  *Barnett Reception* | | |
| 8:30 – 10:00 am | Hot Topics in Legal Aid  *Barnett Hall B* | Managing Up – Getting in Sync with the Bandleader  *Barnett Hall A* | Roundtable: Unique Personnel Challenges in a Unionized Workforce  *Barnett Green* |
| 10:00 –10:15 am | Break | | |
| 10:15 –11:45 am | Identifying and Working through Workplace Issues which Implicate Legal Protections  *Barnett Hall B* | Structuring the Dialog of Diversity and Inclusion in Legal Aid – Can We Talk?  *Barnett Hall A* | Managing with Data  *Barnett Green* |
| 11:45 – 1:15 pm | Join a Colleague for Lunch | | |
| 1:15 – 2:45 pm | Delegation and Supervision Skills: It’s Not All Up to You  *Barnett Hall B* | Performance Management Systems – Getting the Band to hit Their Notes  *Barnett Hall A* | Roundtable : Personnel and Management Issues  *Barnett Green* |
| 2:45 - 3:00 pm | Break | | |
| 3:00 – 4:30 pm | Plenary: The Professional Duty of Self-Care  *Barnett Hall B* | | |